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Aug 9th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am currently signed up with Wow (<https://www.wowway.com>) for my internet needs in Oak Forest, IL, and they have been a breath of fresh air compared to the likes of Comcast. Comcast would constantly go down, had terrible customer support, and cancelled my account despite the fact that I'd put it on hold after I sold my home before finding a new one. Never missed a payment, never once had a billing problem outside of their obscene overcharging. I was paying nearly \$100/month for barely 100Mbps down. With Wow, I pay \$45/month for 100Mbps down. It's literally less than half the price of the service provided by those greedy pigs at Comcast.

Wow came and installed my service in less than an hour, and have always been pleasant to deal with from a customer service standpoint. What's more is I've never had an unplanned outage. I rely on my internet to be able to work remotely for my job. Having an unreliable connection is awful. I'm extremely happy with Wow and would love to see them be able to continue to do business in my area.

I am a consumer who supports broadband competition. Do not allow greedy pigs like Comcast and AT&T to snuff competition!